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VIA E-MAIL and ECFS

August 15, 2011

William Dever (william.dever@fcc.gov)
Ben Childers (ben.childers@fcc.gov)
Gary Remondino (gary.remondino@fcc.gov)
Competition Policy Division
Federal Communications Commission
Wireline Competition Bureau
445 12th Street, S.W.
Washington, DC 20554

**Re: Qwest 2nd Quarter 2011 Special Access Metrics Report No. 1
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever, Mr. Childers and Mr. Remondino,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* (*MO&O*) released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, Qwest Corporation¹ is filing its Special Access Metrics Report for the Second Quarter of 2011. This Report No. 1 includes all of the metrics required in the *MO&O* with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the *MO&O*, the metrics are "[due] to the Commission by the 45th day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60th day after the end of the quarter."²

If you have questions regarding this report, please contact me at 206-346-9428 or at Glenda.weibel@centurylink.com.

Sincerely,

/s/Glenda R. Weibel

Attachment

¹ Qwest Corporation, the local exchange carrier, is wholly owned by Qwest Communications International Inc. (QCII). On April 1, 2011, QCII and CenturyLink, Inc. consummated a transaction whereby QCII became a wholly owned subsidiary of CenturyLink.

² *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements
JUNE 2011

State	Metric	Metric Name	Product	APRIL 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	67	97.01%	6	100.00%	-1.61
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1837	94.72%	265	92.45%	-1.41
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	125	86.40%	44	65.91%	-2.81
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	83.33%			
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1148	95.12%	170	98.82%	-0.4
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	55	89.09%	8	87.50%	-1.08
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1643	1.58%	128	0.78%	-0.86
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30872	1.56%	8901	1.89%	-2.29
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3134	0.35%	1200	0.50%	-1.43
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	26	5:15	1	1:15	-0.07
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	483	2:45	168	3:12	-1.94
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	2:32	6	2:09	-0.75
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	108	99.07%	6	100.00%	-1.98
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1475	93.76%	260	92.69%	-1.18
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	156	92.95%	39	92.31%	-1.07
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	15	100.00%	2	100.00%	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	1065	90.61%	184	91.85%	-0.9
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	45	80.00%	20	75.00%	-1.28
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1545	1.49%	138	0.00%	-0.34
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30040	1.17%	9248	1.02%	-0.27
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3137	0.45%	1270	0.16%	-0.12
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	23	4:05			
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	351	2:31	94	3:44	-2.14
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	1:38	2	3:12	-1.43
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	31	100.00%	14	100.00%	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	561	89.30%	181	90.06%	-0.95
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	75	90.67%	38	86.84%	-1.38
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	1	0.00%	-1.86
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	447	72.48%	219	90.87%	1.08
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	31	87.10%	27	85.19%	-1.13
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1604	0.69%	115	0.00%	-0.95
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15342	1.00%	4431	1.90%	-3.92

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2011

				APRIL 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1516	0.13%	627	0.48%	-1.92
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	3:34			
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	154	3:08	84	3:01	-0.81
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:56	3	1:54	-2.13
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	29	89.66%	8	100.00%	-0.95
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	254	90.16%	146	92.47%	-0.71
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	80.00%	22	54.55%	-1.97
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	75.00%			
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	177	94.35%	34	85.29%	-1.94
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	70.00%	8	62.50%	-1.2
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	361	1.39%	26	0.00%	-1.33
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5691	1.11%	2213	1.54%	-1.95
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	619	0.32%	269	0.37%	-1.07
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	2:06			
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	63	3:31	34	3:09	-0.77
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	4:03	1	6:05	-2.33
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	99	100.00%	8	100.00%	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1429	95.59%	232	95.69%	-1.04
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	145	90.34%	41	78.05%	-2.28
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	32	100.00%	1	100.00%	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	1053	84.90%	236	95.34%	0.24
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	84	95.24%	30	96.67%	-1.16
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3285	0.85%	194	0.00%	-0.49
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	26272	0.74%	5507	0.91%	-1.8
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2729	0.70%	1029	0.87%	-1.34
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	28	3:03			
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	194	2:59	50	3:12	-1.23
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	19	1:39	9	1:52	-1.28
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	2	100.00%	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	141	87.23%	22	90.91%	-0.96
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	64.71%	23	60.87%	-1.15
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0					

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Qwest 272 Sunset Special Access Measurements
JUNE 2011

State	Metric	Metric Name	Product	APRIL 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	121	85.12%	33	75.76%	-1.77
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	84.62%	3	66.67%	-1.44
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	458	1.09%	35	0.00%	-1.3
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4489	1.00%	1409	0.99%	-0.98
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	493	0.81%	255	0.39%	-0.92
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	3:26			
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	45	4:10	14	3:38	-1.14
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:38	1	0:02	-0.78
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	3	100.00%	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	166	87.95%	27	92.59%	-0.84
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	100.00%	2	100.00%	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%			
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	145	88.28%	3	100.00%	-1.3
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%			
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	454	0.44%	24	0.00%	-1.79
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4554	1.03%	890	1.57%	-1.85
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	326	0.00%	109	0.00%	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	5:14			
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	47	2:29	14	2:29	-1.05
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	33	96.97%	1	100.00%	-2.15
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	455	94.95%	53	98.11%	-0.76
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	34	97.06%	22	90.91%	-1.61
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	1	0.00%	-1.86
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	300	89.33%	46	91.30%	-0.95
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	23	100.00%	8	100.00%	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	861	0.35%	47	2.13%	-2.09
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8281	1.23%	2123	1.08%	-0.66
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	784	0.26%	332	0.90%	-1.9
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	1:36	1	1:04	-1.05
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	102	3:09	23	3:07	-1
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:50	3	2:25	-1.23

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2011

				APRIL 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	26	92.31%	1	100.00%	-1.88
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	472	95.34%	80	86.25%	-2.17
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	80.00%	8	87.50%	-1.08
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0					
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	334	92.81%	71	94.37%	-0.94
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	76.92%			
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	658	1.67%	23	0.00%	-1.29
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8654	1.54%	3436	2.01%	-2.11
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	891	0.22%	487	0.21%	-1.34
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	2:06			
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	133	2:43	69	2:41	-0.93
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:04	1	1:01	-0.98
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	64	98.44%	4	100.00%	-1.95
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	854	92.27%	159	94.97%	-0.72
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	89	89.89%	18	77.78%	-1.87
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	641	90.02%	43	95.35%	-0.77
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	26	92.31%	14	78.57%	-1.76
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1101	1.45%	89	1.12%	-1.21
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14136	0.96%	3883	0.75%	-0.26
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1640	0.61%	878	0.46%	-0.7
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	1:59	1	0:17	-0.13
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	135	3:27	29	3:46	-1.29
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	1:43	4	4:10	-1.46
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	1	100.00%	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	213	95.31%	25	92.00%	-1.36
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	2	50.00%	-2.28
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	1	100.00%	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	121	85.95%	74	98.65%	0.8
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	80.00%	2	100.00%	-1.29
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	340	0.88%	19	0.00%	-1.63
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4112	0.95%	678	0.88%	-0.9

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Qwest 272 Sunset Special Access Measurements
JUNE 2011

State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	APRIL 2011		
						RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	345	0.58%	113	1.77%	-1.72
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	1:13			
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	39	2:28	6	2:22	-1.04
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:07	2	1:33	-0.67
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	49	97.96%	5	100.00%	-1.81
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	614	91.69%	129	91.47%	-1.02
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	85.71%	6	83.33%	-1.1
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%			
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	393	90.84%	102	90.20%	-1.07
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	20	90.00%	8	75.00%	-1.62
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	619	1.13%	43	0.00%	-1.19
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11850	1.82%	3581	1.31%	0.26
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1454	0.76%	608	0.66%	-0.85
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	2:44			
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	216	3:29	47	3:11	-0.62
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	3:27	4	4:47	-1.44
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	64	100.00%	32	100.00%	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1666	94.36%	202	90.10%	-1.65
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	100	91.00%	26	73.08%	-2.49
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	90.00%	6	100.00%	-1.19
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	960	90.83%	112	87.50%	-1.31
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	44	86.36%	20	65.00%	-2.2
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1617	1.05%	279	0.36%	-0.56
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25182	0.95%	7173	1.10%	-1.72
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2743	0.26%	1217	0.25%	-0.97
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	17	3:04	1	2:08	-0.73
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	238	2:51	79	3:57	-2.05
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:46	3	0:07	0.44
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%			
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	140	85.00%	44	81.82%	-1.31
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	77.27%	3	66.67%	-1.25
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2011

				APRIL 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	113	92.04%	127	99.21%	0.54
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	66.67%	7	71.43%	-1.21
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	259	1.54%	37	0.00%	-1.13
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2770	1.99%	1251	1.68%	-0.6
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	256	1.56%	182	0.00%	-0.27
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	1:54			
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	55	7:52	21	3:10	-1.3
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	4:00			

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2011

State	Metric	Metric Name	Product	MAY 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	67	97.01%	2	100.00%	-1.96
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1465	93.92%	305	92.46%	-1.26
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	115	81.74%	17	64.71%	-1.99
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	83.33%			
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1371	95.40%	177	94.35%	-1.17
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	68	88.24%	22	36.36%	-3.99
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1612	1.67%	128	1.56%	-1.22
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30811	1.53%	8944	1.73%	-1.84
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3136	0.22%	1231	0.32%	-1.37
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	27	4:03	2	0:52	0.03
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	470	2:44	155	3:06	-2.15
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:46	4	2:03	-1.16
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	75	90.67%	13	100.00%	-0.7
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2013	96.62%	248	92.74%	-1.81
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	177	89.83%	52	78.85%	-2.05
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	12	100.00%	1	100.00%	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	1032	92.15%	155	86.45%	-1.64
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	83	90.36%	26	92.31%	-1.09
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1532	1.57%	139	2.88%	-1.7
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29976	1.77%	9238	1.59%	-0.29
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3143	0.76%	1291	0.46%	-0.33
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	24	4:38	4	4:29	-1.11
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	531	3:24	147	4:04	-2.07
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	24	2:49	6	4:35	-1.4
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	58	86.21%	9	100.00%	-0.67
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	648	87.04%	281	91.81%	-0.45
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	80.36%	35	85.71%	-0.78
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	4	100.00%	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	599	74.96%	283	89.40%	0.89
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	48	79.17%	16	75.00%	-1.21
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1577	0.70%	114	0.88%	-1.13
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15402	1.29%	4533	1.70%	-2.27

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	MAY 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1535	0.65%	636	0.16%	-0.1
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	4:50	1	4:42	-1.14
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	198	2:48	77	3:14	-1.73
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	2:34	1	1:03	-1.09
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	93.75%	2	100.00%	-1.74
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	228	92.54%	87	88.51%	-1.57
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	84.21%	17	88.24%	-1.08
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	165	87.88%	47	85.11%	-1.25
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	100.00%	31	32.26%	-2.98
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	333	0.60%	26	0.00%	-1.66
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5711	1.38%	2234	1.30%	-0.82
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	615	0.16%	296	0.00%	-1.28
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:29			
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	79	3:24	29	2:44	-0.18
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:50			
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	120	99.17%	8	87.50%	-2.57
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1547	95.48%	180	94.44%	-1.17
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	196	95.41%	30	96.67%	-1.14
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	26	100.00%	6	100.00%	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	952	85.19%	193	95.85%	0.17
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	71	92.96%	9	88.89%	-1.27
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3252	0.92%	195	0.51%	-0.95
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	26130	1.08%	5549	1.66%	-3.19
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2728	1.03%	1030	0.29%	0.35
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	30	3:11	1	0:33	-0.22
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	283	2:27	92	2:32	-1.32
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	28	2:50	3	1:52	-0.59
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%			
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	137	91.24%	39	92.31%	-1.1
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	76.47%	1	0.00%	-2.01
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			

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					MAY 2011			
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	113	69.03%	22	90.91%	0.18
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	63.64%	13	92.31%	-0.26
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	451	3.33%	35	8.57%	-1.96
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4348	2.94%	1411	3.19%	-1.29
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	496	1.01%	269	0.74%	-1.04
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	13:39	3	22:26	-3.12
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	128	10:41	45	9:23	-0.48
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	16:45	2	12:46	-1.16
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	40	100.00%	1	100.00%	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	184	96.20%	33	93.94%	-1.3
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	13	69.23%			
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0					
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	91	81.32%	6	66.67%	-1.53
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%			
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	439	0.00%	24	0.00%	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4560	1.03%	899	1.22%	-1.31
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	328	0.30%	109	0.92%	-1.5
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0					
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	47	3:16	11	1:18	0.75
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:50	1	1:51	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	23	100.00%	1	100.00%	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	365	94.25%	127	95.28%	-0.93
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	32	84.38%	39	84.62%	-1.18
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	277	90.97%	36	94.44%	-0.84
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	39	100.00%	13	100.00%	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	847	1.18%	47	4.26%	-2.08
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8255	1.94%	2132	0.70%	1.4
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	785	0.89%	336	1.19%	-1.28
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	2:36	2	10:08	-2.07
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	160	3:24	15	3:31	-1.13
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	3:08	4	2:08	-0.49

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State	Metric	Metric Name	Product	MAY 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	33	96.97%	2	100.00%	-1.96
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	368	92.66%	87	93.10%	-1.05
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	86.84%	17	100.00%	-0.35
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%			
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	312	92.31%	71	95.77%	-0.72
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	21	80.95%	8	50.00%	-2.01
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	659	0.91%	23	4.35%	-1.98
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8639	1.10%	3477	1.38%	-1.79
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	902	0.78%	495	0.20%	-0.4
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:09	1	4:54	-1.84
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	95	3:03	48	2:59	-0.95
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:38	1	0:05	-0.39
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	65	98.46%	16	100.00%	-1.52
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	886	88.71%	130	92.31%	-0.71
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	60	88.33%	17	64.71%	-2.4
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%			
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	683	90.04%	66	89.39%	-1.05
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	28	92.86%	13	69.23%	-2.21
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1089	0.83%	87	0.00%	-1
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14175	0.74%	3880	0.59%	-0.41
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1623	0.31%	887	0.23%	-0.77
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	2:21			
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	105	2:53	23	3:05	-1.29
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:41	2	0:53	-0.46
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%			
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	170	97.06%	22	95.45%	-1.2
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	66.67%	4	50.00%	-1.35
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	1	100.00%	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	122	99.18%	19	94.74%	-1.93
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	3	66.67%	-1.15
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	338	0.59%	19	0.00%	-1.77
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4127	1.67%	691	1.45%	-0.74

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State	Metric	Metric Name	Product	MAY 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	343	0.87%	116	0.86%	-1.38
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:32			
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	69	3:21	10	3:38	-1.16
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:02	1	1:29	-1.97
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	28	85.71%	5	100.00%	-1
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	597	92.63%	117	95.73%	-0.62
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	54	90.74%	7	100.00%	-1.05
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	1	100.00%	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	414	87.20%	41	90.24%	-0.9
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	29	89.66%	6	100.00%	-1.09
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	574	0.35%	43	0.00%	-1.67
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11869	1.61%	3537	1.53%	-0.79
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1456	0.48%	613	0.49%	-1.02
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	1:06			
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	191	2:38	54	4:35	-2.53
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	3:29	3	0:42	0.07
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	80	98.75%	15	100.00%	-1.61
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1228	95.03%	230	88.26%	-2.07
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	132	90.91%	20	100.00%	-0.42
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	31	93.55%	1	100.00%	-1.93
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	882	93.65%	172	91.28%	-1.31
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	63	96.83%	14	85.71%	-2.03
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1602	1.00%	260	0.00%	-0.18
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25124	0.78%	7210	0.92%	-1.71
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2753	0.36%	1231	0.57%	-1.56
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	2:08			
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	195	3:15	66	2:56	-0.76
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	2:13	7	1:15	-0.03
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	91.67%			
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	135	86.67%	39	92.31%	-0.61
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	66.67%	3	100.00%	-0.79
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			

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Qwest 272 Sunset Special Access Measurements
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				MAY 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	114	70.18%	40	92.50%	0.7
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	80.00%	3	66.67%	-1.29
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	251	2.79%	37	0.00%	-0.81
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2803	1.86%	1231	3.82%	-3.26
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	259	0.39%	183	0.00%	-1.13
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	1:58			
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	52	1:57	47	2:40	-2.39
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:08			

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	JUNE 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	131	96.95%	2	100.00%	-1.95
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2086	96.16%	303	92.41%	-1.81
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	129	87.60%	16	62.50%	-2.6
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	14	100.00%	2	100.00%	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1132	96.47%	246	96.34%	-1.03
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	71	78.87%	7	14.29%	-3.23
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1579	1.27%	129	0.00%	-0.5
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30857	1.66%	9021	2.02%	-2.41
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3126	0.22%	1242	0.08%	-0.39
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	20	3:51			
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	511	2:52	182	3:14	-1.9
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:08	1	1:11	-1.1
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	74	87.84%	20	100.00%	-0.23
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1837	95.97%	337	95.25%	-1.16
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	173	82.66%	50	86.00%	-0.84
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	13	100.00%			
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	951	95.69%	194	90.72%	-1.77
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	84	86.90%	29	93.10%	-0.68
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1515	0.92%	139	0.00%	-0.67
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29920	1.43%	9263	1.43%	-0.98
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3140	0.67%	1301	0.46%	-0.51
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	7:13			
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	428	2:56	132	3:04	-1.38
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	21	2:19	6	18:18	-1.6
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	91	100.00%	3	66.67%	-4.37
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	647	84.70%	171	92.40%	-0.3
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	67	71.64%	20	85.00%	-0.45
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	21	100.00%			
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	676	80.18%	181	91.71%	0.01
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	40	95.00%	7	100.00%	-1.36
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1532	0.72%	112	0.89%	-1.13
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15409	1.86%	4599	1.85%	-0.96

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	JUNE 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1543	0.19%	636	0.47%	-1.68
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	6:03	1	7:23	-1.2
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	287	3:34	85	3:47	-1.27
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	6:55	3	0:53	-0.35
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	41	90.24%			
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	405	94.57%	203	98.03%	-0.32
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	86.67%	6	16.67%	-2.87
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0					
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	134	82.84%	141	90.78%	0.08
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	92.31%	5	100.00%	-1.36
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	327	1.83%	26	0.00%	-1.2
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5698	1.37%	2265	1.15%	-0.52
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	628	0.48%	293	0.00%	-0.71
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	5:25			
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	78	2:47	26	2:30	-0.65
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	5:32			
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	101	99.01%	6	83.33%	-2.67
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1248	93.43%	177	93.79%	-1.01
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	153	86.93%	45	88.89%	-0.97
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	51	98.04%	5	80.00%	-2.26
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	1065	83.66%	132	85.61%	-0.88
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	101	96.04%	9	77.78%	-2.41
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3168	0.82%	198	1.52%	-1.62
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	26063	1.04%	5582	1.15%	-1.43
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2748	0.58%	1022	0.59%	-1.01
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	26	3:33	3	0:44	0.41
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	271	2:38	64	3:08	-1.63
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	16	2:15	6	1:09	0.17
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	100.00%	1	100.00%	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	128	86.72%	49	87.76%	-1.06
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	63.64%	17	17.65%	-2.51
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%	

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State	Metric	Metric Name	Product	JUNE 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	108	76.85%	42	73.81%	-1.24
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	75.00%	2	0.00%	-2.18
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	441	2.27%	36	13.89%	-3.34
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4350	2.60%	1432	2.79%	-1.24
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	499	0.80%	270	0.00%	-0.44
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	3:20	5	8:09	-1.77
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	113	3:31	40	3:49	-1.43
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	4:06			
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	100.00%	3	100.00%	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	139	93.53%	23	73.91%	-2.83
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	100.00%	7	85.71%	-1.94
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	118	81.36%	16	93.75%	-0.47
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	69.23%			
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	476	1.89%	23	0.00%	-1.24
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4565	1.69%	915	2.40%	-1.9
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	328	0.00%	109	0.92%	-2.06
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	4:47			
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	77	3:29	22	4:27	-1.72
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	0:11	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	45	100.00%	18	100.00%	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	414	93.24%	55	87.27%	-1.59
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	54	87.04%	27	37.04%	-3.82
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	453	95.58%	29	75.86%	-2.66
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	26	100.00%	17	82.35%	-2.35
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	825	1.21%	47	0.00%	-1.11
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8228	1.63%	2124	1.41%	-0.57
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	789	0.51%	353	0.28%	-1.01
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	3:03			
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	134	3:01	30	3:20	-1.36
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:53	1	2:24	-1.35

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State	Metric	Metric Name	Product	JUNE 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	23	95.65%	3	66.67%	-2.08
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	718	95.26%	111	93.69%	-1.19
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	42	88.10%	28	96.43%	-0.53
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	11	72.73%	1	0.00%	-1.9
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	442	89.14%	88	85.23%	-1.39
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	21	80.95%	5	100.00%	-0.85
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	661	1.82%	24	4.17%	-1.5
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8658	1.92%	3528	2.15%	-1.52
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	907	0.44%	487	0.21%	-0.89
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	2:47	1	2:28	-0.82
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	166	2:52	76	3:13	-1.54
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:41	1	0:15	-0.62
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	145	97.24%	6	100.00%	-1.63
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1201	94.09%	170	90.59%	-1.47
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	98	92.86%	5	40.00%	-3.37
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	14	100.00%			
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	524	86.64%	147	93.88%	-0.12
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	32	71.88%	9	44.44%	-1.93
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1070	0.65%	87	3.45%	-2.65
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14228	0.84%	3892	0.92%	-1.3
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1621	0.56%	894	0.34%	-0.53
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	2:14	3	0:59	0.22
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	120	3:00	36	3:45	-1.82
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	2:43	3	3:02	-1.12
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	3	100.00%	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	130	95.38%	23	100.00%	-0.8
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	75.00%	4	50.00%	-1.57
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	103	81.55%	20	85.00%	-1
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	71.43%	1	100.00%	-1.41
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	339	4.13%	18	0.00%	-0.97
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4173	2.52%	701	2.57%	-1.05

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State	Metric	Metric Name	Product	JUNE 2011				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	344	0.29%	116	2.59%	-2.4
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	3:59			
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	105	6:15	18	4:23	-0.29
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	5:32	3	9:24	-1.97
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	21	100.00%	7	100.00%	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	744	95.56%	96	91.67%	-1.45
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	46	76.09%	3	66.67%	-1.22
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0					
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	488	92.62%	64	87.50%	-1.53
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	25	96.00%			
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	561	1.07%	42	0.00%	-1.23
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11847	2.10%	3535	2.43%	-1.72
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1461	1.03%	619	2.58%	-2.63
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:22			
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	249	4:41	86	4:10	-0.48
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	7:50	16	4:10	-0.03
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	89	97.75%	8	100.00%	-1.61
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1476	93.83%	252	94.05%	-1.01
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	108	85.19%	56	83.93%	-1.13
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	29	96.55%			
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	855	92.40%	122	89.34%	-1.31
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	44	84.09%	7	71.43%	-1.5
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1588	1.01%	246	0.00%	-0.22
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25178	0.79%	7197	1.03%	-2.16
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2746	0.36%	1210	0.17%	-0.36
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	2:59			
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	200	2:46	74	3:16	-2.07
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	2:04	2	1:37	-0.91
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%			
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	117	93.16%	31	90.32%	-1.33
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	28	89.29%	11	81.82%	-1.38
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	19	94.74%			

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Qwest 272 Sunset Special Access Measurements
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				JUNE 2011				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	182	94.51%	22	68.18%	-3.11
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	69.23%			
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	253	2.37%	37	0.00%	-0.9
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2803	1.96%	1231	3.09%	-2.33
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	274	1.82%	175	1.71%	-1.18
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	2:32			
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	55	2:32	38	3:34	-2.07
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	4:48	3	2:46	-1

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Qwest 272 Sunset Special Access Measurements

JUNE 2011

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	265	96.98%	10	100.00%	-1.32
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	5388	95.06%	873	92.44%	-1.75
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	369	85.37%	77	64.94%	-2.57
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	26	92.31%	2	100.00%	-1.66
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	3651	95.65%	593	96.46%	-0.79
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	194	85.05%	37	43.24%	-3.83
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1611	1.49%	128	0.78%	-0.91
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	30847	1.58%	8955	1.88%	-2.17
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3132	0.26%	1224	0.33%	-1.25
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	73	4:25	3	1:00	0.67
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1464	2:47	505	3:11	-2.67
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	25	1:56	11	2:02	-1.11
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	257	93.39%	39	100.00%	-0.31
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	5325	95.61%	845	93.73%	-1.56
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	506	88.34%	141	85.11%	-1.38
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	40	100.00%	3	100.00%	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	3048	92.72%	533	89.87%	-1.53
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	212	86.79%	75	88.00%	-0.98
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1531	1.31%	139	0.72%	-0.95
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29979	1.46%	9250	1.34%	-0.5
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3140	0.64%	1287	0.39%	-0.39
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	61	5:01	4	4:29	-1.14
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1310	3:01	373	3:38	-2.6
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	59	2:21	14	10:16	-1.69
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	180	95.56%	26	96.15%	-1.24
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1856	86.91%	633	91.47%	-0.17
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	198	81.31%	93	86.02%	-0.59
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	23	100.00%	5	80.00%	-2.33
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	1722	76.36%	683	90.48%	1.12
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	119	86.55%	50	84.00%	-1.26
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1571	0.70%	114	0.88%	-1.13
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15384	1.38%	4521	1.81%	-2.28

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1531	0.33%	633	0.32%	-0.98
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	33	4:49	2	6:02	-1.39
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	639	3:14	246	3:21	-1.32
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	3:13	7	1:21	-0.28
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	86	90.70%	10	100.00%	-0.85
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	887	92.78%	436	94.27%	-0.76
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	49	83.67%	45	62.22%	-2.43
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	77.78%			
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	476	88.87%	222	88.74%	-1.02
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	30	86.67%	44	45.45%	-3.18
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	340	1.18%	26	0.00%	-1.4
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5700	1.28%	2237	1.34%	-1.13
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	621	0.32%	286	0.00%	-0.95
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	3:41			
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	220	3:13	89	2:50	-0.31
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	4:15	1	6:05	-1.79
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	320	99.38%	22	90.91%	-2.32
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	4224	94.91%	589	94.74%	-1.04
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	494	91.30%	116	87.07%	-1.52
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	109	99.08%	12	91.67%	-2.16
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	3070	84.56%	561	93.23%	0.26
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	256	94.92%	48	91.67%	-1.45
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	3235	0.87%	196	0.51%	-1
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	26155	0.95%	5546	1.24%	-2.21
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2735	0.77%	1027	0.58%	-0.64
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	84	3:15	4	0:41	0.88
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	748	2:39	206	2:53	-1.63
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	63	2:20	18	1:38	0.12
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	26	100.00%	3	100.00%	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	406	88.42%	110	90.00%	-0.9
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	45	68.89%	41	41.46%	-2.55
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	1	100.00%	

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	342	77.19%	97	78.35%	-0.97
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	32	75.00%	18	77.78%	-1.09
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	450	2.22%	35	8.57%	-2.36
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4396	2.16%	1417	2.33%	-1.23
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	496	0.81%	265	0.38%	-0.89
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	30	8:30	8	13:30	-1.8
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	286	6:50	99	6:19	-0.63
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	8:31	3	8:32	-1
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	65	100.00%	7	100.00%	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	489	92.64%	83	87.95%	-1.54
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	39	89.74%	9	88.89%	-1.05
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	75.00%			
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	354	84.18%	25	88.00%	-0.94
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	19	73.68%			
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	456	0.88%	24	0.00%	-1.54
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4560	1.25%	901	1.78%	-1.76
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	327	0.00%	109	0.92%	-2.05
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	4:52			
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	171	3:09	47	3:08	-1
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:50	2	1:01	-1.02
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	101	99.01%	20	100.00%	-1.59
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1234	94.17%	235	94.04%	-1.02
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	120	89.17%	88	71.59%	-2.97
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	1	0.00%	-2.22
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	1030	92.52%	111	88.29%	-1.43
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	88	100.00%	38	92.11%	-2.62
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	844	0.95%	47	2.13%	-1.48
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8255	1.60%	2126	1.08%	0.07
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	786	0.51%	340	0.88%	-1.44
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	23	2:40	3	7:07	-1.69
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	396	3:12	68	3:18	-1.19
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	2:33	8	2:16	-0.8

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	82	95.12%	6	83.33%	-1.73
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1558	94.67%	278	91.37%	-1.59
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	100	86.00%	53	96.23%	0.07
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	16	81.25%	1	0.00%	-2.13
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	1088	91.18%	230	91.30%	-1.02
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	55	80.00%	13	69.23%	-1.51
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	659	1.52%	23	4.35%	-1.64
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8650	1.51%	3480	1.84%	-1.78
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	900	0.44%	490	0.20%	-0.88
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	29	2:36	2	3:41	-1.52
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	394	2:52	193	2:58	-1.31
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	1:43	3	0:27	0.15
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	274	97.81%	26	100.00%	-1.1
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2941	91.94%	459	92.59%	-0.9
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	247	90.69%	40	67.50%	-3.05
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	20	95.00%			
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	1848	89.07%	256	92.97%	-0.5
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	86	84.88%	36	66.67%	-2.38
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1087	1.01%	88	1.14%	-1.07
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14180	0.85%	3885	0.75%	-0.63
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1628	0.49%	886	0.34%	-0.66
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	32	2:09	4	0:49	0.13
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	360	3:08	88	3:35	-1.81
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	24	2:18	9	3:03	-1.31
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	27	100.00%	4	100.00%	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	513	95.91%	70	95.71%	-1.03
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	29	79.31%	10	50.00%	-2.08
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	100.00%	2	100.00%	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	346	89.31%	113	95.58%	-0.3
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	21	76.19%	6	83.33%	-1.15
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	339	1.77%	19	0.00%	-1.35
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4137	1.72%	690	1.59%	-0.86

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SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	344	0.58%	115	1.74%	-1.7
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	19	3:24			
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	213	4:37	34	3:49	-0.6
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:09	6	5:28	-1.9
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	98	94.90%	17	100.00%	-0.91
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1955	93.45%	342	92.98%	-1.09
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	156	84.62%	16	87.50%	-1.07
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	100.00%	1	100.00%	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	1295	90.35%	207	89.37%	-1.12
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	74	91.89%	14	85.71%	-1.45
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	585	0.85%	43	0.00%	-1.32
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11855	1.85%	3551	1.75%	-0.76
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1457	0.75%	613	1.31%	-1.73
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	2:46			
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	656	3:42	187	4:02	-1.59
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	33	5:27	23	3:49	-0.23
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	233	98.71%	55	100.00%	-1.04
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	4370	94.37%	684	90.94%	-1.81
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	340	89.12%	102	84.31%	-1.49
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	70	94.29%	7	100.00%	-1.28
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	2697	92.25%	406	89.66%	-1.48
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	151	90.07%	41	73.17%	-2.4
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1602	1.00%	262	0.00%	-0.18
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25161	0.84%	7193	1.01%	-1.86
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2747	0.33%	1219	0.33%	-1
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	49	2:44	1	2:08	-1.11
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	633	2:57	219	3:25	-2.02
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	27	2:18	12	1:02	0.34
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	96.00%			
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	392	88.01%	114	87.72%	-1.03
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	62	80.65%	17	82.35%	-1.14
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	23	95.65%			

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WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	409	87.04%	189	94.18%	-0.04
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	32	71.88%	10	70.00%	-1.07
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	254	2.36%	37	0.00%	-0.91
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2792	1.93%	1238	2.83%	-2.08
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	263	1.14%	180	0.56%	-0.94
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	17	2:09			
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	162	4:09	106	3:06	-0.69
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	4:00	3	2:46	-1.07

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